

Quality health plans & benefits  
Healthier living  
Financial well-being  
Intelligent solutions



## 24/7 support for travel services and emergencies

### Aetna Travel Assistance Program Wallet Card



You have plenty to prepare for when traveling, be it business or pleasure. With the Aetna Travel Assistance Program, you have direct access to round-the-clock support when traveling more than 100 miles from home — up to 120 days.

You can get help with medical or cash emergencies, evacuations, prescription refills and more. The program even pays for a companion to accompany you if you need to be hospitalized for more than seven days.

#### Here's how it works:

- Just make one phone call anytime to AXA Assistance USA, Inc. They've been providing immediate solutions for unexpected situations and everyday needs for over 50 years.
- They'll work with their network of professionals to get you the assistance you need, when you need it.

It's all included with your Aetna coverage. And at no extra cost.

More information is on [www.aetnatravelassistance.com](http://www.aetnatravelassistance.com).

**Here are your wallet cards.** Just cut one out and keep it close by when you travel. The second card is for a family member.



# Instructions:

## 1. Cut out your wallet card.

And keep it close when you travel.  
It's your lifeline to emergency travel assistance services.

## 2. Contact AXA Assistance.

You can call or e-mail anytime, at home or abroad. Your immediate family members can contact AXA Assistance, too.

### Three easy ways:

- Outside United States: Call **1-312-935-3704** (all collect calls accepted)
- Within United States: Call **1-877-935-3704**, toll-free
- Anywhere: E-mail **aetnatravelassistance@axa-assistance.us**

## 3. Get support.

You'll be connected with an experienced member of the AXA Assistance team.

They can speak many languages and arrange the exact service you need. Even coordinate with your health insurance carrier during a medical emergency.

**Remember:** All services must be arranged and provided by AXA Assistance\* to get any out-of-pocket costs reimbursed.

\*There may be times when circumstances beyond the control of AXA Assistance USA hinder endeavors to provide services. AXA Assistance USA will make all reasonable efforts to provide services to help you resolve the emergency situation.

### Life insurance policies are offered and underwritten by Aetna Life Insurance Company (Aetna).

AXA Assistance USA, Inc. is not affiliated with Aetna.

Aetna Life Insurance Company ("Aetna") does not participate in the selection of medical or legal providers and does not monitor AXA Assistance services, content or network. Aetna does not warrant or guarantee, or make any representation as to the quality of the services provided by AXA Assistance, or of any medical or legal provider to whom a referral is made by AXA Assistance. ©AXA Assistance USA, Inc. All Rights Reserved. AXA Assistance is a trade name of AXA Assistance USA, Inc. Reproduction or use of AXA Assistance USA, Inc.'s trade names, logos, brands, proprietary images or marks, or those of its parent or affiliates, are expressly prohibited without prior written permission. The services provided are not part of the life, disability or health insurance coverage provided or administered by Aetna. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to **www.aetna.com**.

**Policy forms issued in Oklahoma include:** GR-9/GR-9N and/or GR-29/GR-29N.

**www.aetna.com**

**aetna**®

### 24/7 support — 100+ miles from home



- Doctor/dentist referrals
- Emergency evacuation
- Lost documents and luggage
- Emergency cash and bail
- Legal referrals and more

For general travel information, visit  
**www.aetnatravelassistance.com**.

All services must be arranged through AXA Assistance USA, Inc.

### 24/7 support — 100+ miles from home



- Doctor/dentist referrals
- Emergency evacuation
- Lost documents and luggage
- Emergency cash and bail
- Legal referrals and more

For general travel information, visit  
**www.aetnatravelassistance.com**.

All services must be arranged through AXA Assistance USA, Inc.